



GANANOQUE POLICE SERVICE

www.gananoquepoliceservice.com

Please address all correspondence to Chief of Police - Garry Hull

Telephone Scams

The Gananoque Police Service is reminding people to verify the legitimacy of any organization that calls asking for funds from the public, and to only provide personal information, credit card information and banking information to reliable and confirmed sources.

Credit Card Fraud Scams

The Gananoque Police Service is reminding the public to verify the legitimacy of any organization that calls advising a credit or debit card has been compromised and requests personal information, credit card information or banking information. This can be done by calling the credit card company or banking institution directly.

Canada Revenue Agency Phone Calls

The Gananoque Police have received several complaints from concerned citizens who have been receiving calls from individuals who claim to work for Revenue Canada. The caller demands payment for money owed from past income tax years, sometimes using aggressive tactics and ultimatums. Citizens are reminded that these types of calls are fraudulent and should be ignored. Additionally, citizens should never give financial or personal information out over the phone to non-trusted sources. For more information, the CRA has issues an advisory on this matter, or visit the Canadian Anti-Fraud Centre's website at www.antifraudcentre.ca to learn more about this and other popular scams.

Door-to-Door Solicitors

Recently many Gananoque residents have again been the target of door-to-door solicitors using questionable tactics.

The Gananoque Police Service reminds citizens to be cautious when it comes to allowing strangers into their homes. Although many door-to-door sales campaigns involve legitimate companies the tactics used by some canvassers cause concern for some residents.

Please remember that you are not obligated to allow anyone into your home. Legitimate door-to-door canvassers usually have identification cards and literature explaining who they are and the products and services they are offering. Don't allow the canvassers to pressure you into completing a transaction with claims such as "this is a one-time only deal" or "after today the price goes up". Take the time to research the product or service and "read the fine print" before making a financial commitment.

Residents are also encouraged to report the negative experience to the company that the solicitors are representing. Most companies welcome such feedback as they do not want their corporate image affected negatively by such behaviour from their employees.

If, however, you feel you have been the target of a scam, fraud or aggressive tactics, please report the incident to police.

Additionally, the Canadian Anti-Fraud Centre can be contacted at 1-888-495-8501 to report a fraud and to receive more information about frauds and scams. For further information visit their

website at www.antifraudcentre.ca.

OPPA not soliciting funds for its Community Bear Program

The Gananoque Police Service has received a number of inquiries from Gananoque residents asking about telephone calls they have received soliciting funds for teddy bears for The Ontario Provincial Police Association (OPPA).

The Gananoque Police Service is advising that the OPPA has confirmed that they do not solicit the public for its Community Bear Program and this is a confirmed scam.

The Gananoque Police Service is reminding people to verify the legitimacy of any organization that calls to solicit funds from the public, and to only provide personal information, credit card information and banking information to reliable and confirmed sources.